

B13F2:4B	Passenger Power Window Motor: Over Temperature	CLEAR the DTC. TEST the system for normal operation. If the DTC returns, INSPECT the window seals, glass runs and window regulator for a binding condition. REPAIR as necessary.
C1B14:11	Sensor Supply Voltage A: Circuit Short To Ground	GO to Pinpoint Test D
C1B14:15	Sensor Supply Voltage A: Circuit Short To Battery or Open	GO to Pinpoint Test D
U2002:24	Switch: Signal Stuck High	GO to Pinpoint Test D
All other Diagnostic Trouble Codes (DTCs)	-	REFER to: Locks, Latches and Entry Systems .

DIAGNOSIS AND TESTING > GLASS, FRAMES AND MECHANISMS > SYMPTOM CHART(S)

Symptom Chart: Glass, Frames and Mechanisms

Diagnostics in this article assume a certain skill level and knowledge of Ford-specific diagnostic practices. REFER to: Diagnostic Methods .

Symptom Chart

Condition	Possible Sources	Actions
The power sliding rear window is inoperative/does not operate correctly	Refer to the Pinpoint Test	GO to Pinpoint Test I
Both front door power windows are inoperative from the master window control switch	Wiring, terminals or connectors Master window control switch DDM	DIAGNOSE any related DDM Diagnostic Trouble Codes (DTCs) first. REFER to the DDM DTC Chart . If there are no related Diagnostic Trouble Codes (DTCs) present, INSTALL a new master window control switch. REFER to: Front Door Window Control Switch - Vehicles With: Front Power Windows .
Both rear passenger power windows are inoperative	Refer to the Pinpoint Test	GO to Pinpoint Test H
A single power window is inoperative/does not operate correctly -LH front	Refer to the Pinpoint Test	GO to Pinpoint Test C
A single power window is inoperative/does not operate	Refer to the Pinpoint Test	GO to Pinpoint Test D